

OUR HISTORY

In 1998, the Victim Services unit was established at the Reno Police Department to provide services to victims of violent crime. The unit has grown to consist of multiple professional team members with many years of advocacy experience. Our staff has extensive training and education and provides a tremendous amount of volunteer hours to the community.

In addition to serving the needs of crime victims, the staff participates in various projects and committees in an effort to encourage greater consistency between the criminal and civil justice systems, community, agencies, and victim services.

The Victim Services Unit continuously strives for the highest standard of ethics, service, professionalism, and available resource for victims.

BELIEVE
STRENGTH
COMPASSION
HOPE

COMMUNITY RESOURCES

EMERGENCIES CALL 9-1-1

DOMESTIC VIOLENCE

- Protection Order Help Center.....(775) 328-3127
- Domestic Violence Resource Center(775) 329-4150
- Safe Embrace.....(775) 322-3466
- NV Coalition to End Domestic & Sexual Violence(775) 828-1115
- Statewide Domestic Violence Hotline1-800-500-1556

SEXUAL VIOLENCE

- Sexual Assault Support Services.....(775) 784-8090
- CARES/SART Program/ D.A.'s Office.....(775) 328-3249
- RPD Sex Crimes Detective.....(775) 657-4601

CHILD ABUSE/NEGLECT

- Human Services Agency(775) 785-8600
- RPD Child Abuse Detectives.....(775) 657-4601

ELDER ABUSE/NEGLECT/EXPLOITATION

- Washoe County Senior Services.....(775) 328-2575
- NV Division of Aging Services.....(775) 688-2964

FUNDING

- State of Nevada Victims of Crime Compensation Program
Website www.voc.nv.gov or call(702) 486-2740

WASHOE COUNTY LEGAL ADVOCACY

- Washoe Legal Services.....(775) 329-2727
- Family Court Self-Help.....(775) 325-6731
- Victim Witness Assistance Center (VWAC).....(775) 328-3210
- Reno City Attorney's Victim Advocates.....(775) 334-2050
- Sparks City Attorney 's Victim Advocate.....(775) 353-1628

LAW ENFORCEMENT VICTIM ADVOCACY

- Sparks Police Department Victim Advocates..... (775) 353-2217
- Juvenile Services - Victim Services Coordinator.....(775) 325-7875
- Washoe County Sheriff's Advocates.....(775) 325-6454
- Victim Notification Everyday (V.I.N.E.)1-888-268-8463

FURTHER RESOURCES:

- See Nevada 2-1-1 at www.nevada211.org
or call2-1-1
- Crisis Support Services of Nevada.....(775) 784-8090

T: (775) 657-4519 | F: (775) 334-2227

RPDVSU@reno.gov
renopd.com/VSU




Reno Police Department
Victim Services Unit
Hope • Strength • Empowerment



Your Police, Our Community

VICTIM SERVICES UNIT

OUR MISSION

We proudly serve victims of crime, treating them with respect and dignity while responding to their needs and concerns. We educate victims of crime on their rights and are committed to providing the most professional, empowering advocacy possible while assessing each case on an individual basis.

OUR PROMISE

- We will treat you with respect, compassion, and dignity.
- We will not judge you based on your lifestyle choices, or any substance abuse or mental health issues that you may have.
- We will provide services to encourage, empower, and support healing and recovery.
- We will inform you of your rights as a victim.

“ I would like to say thank you! Everyone has been just amazingly kind. Thank you for helping me! You guys are wonderful people! I'll never forget what you have done for me.

— Anonymous Client

ESSENTIAL SERVICES

Victim advocates respond directly to victims immediately after a crime has been committed and will thoroughly assess their needs to provide the appropriate services.

SOME OF THESE SERVICES INCLUDE:

- Advocacy and support
- Crisis intervention
- Accompany/respond to the hospital
- Safety planning
- Protection order assistance
- Personal advocacy
- Property return assistance
- Appropriate counseling referral
- Assistance filing for state compensation
- Criminal Justice information and support
- Assistance registering for Victim Information Notification Everyday (V.I.N.E.) with the Washoe County Jail
- Information and referral
- Bi-Lingual advocate services

HOW CAN YOU HELP?

DONATIONS

We partner with an organization that recycles cell phones, smartphones, tablets and other portable electronic devices. The devices are collected, wiped of all data and personal information, and then returned to us to provide a no cost emergency cell phone to victims of crime. For more information, contact Paula Hlade at hladep@reno.gov or call our main line at 657-4519

VICTIM RIGHTS IN NEVADA



Under Nevada law, you have expansive and substantial rights as a victim of crime. These laws also extend to the surviving family members of a homicide victim, or to the parent, guardian, or other relative of a minor, disabled, or incompetent victim.

Please refer to the following resources for more information:

- Nevada Constitution
- Marsy's Law for Nevada
- Reno City Attorney's Office
- Washoe County District Attorney's Office

CONTACT OUR STAFF

(775) 657-4519

Monday - Friday: 8:00 am - 5:00 pm

Reno Police Department
Main Station
911 Kuenzli St.
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